

KC Luxury Inc. 817-896-4204 KCLuxuryInc.com

1130 Blue Mound Road W. Suite 200 Haslet TX 76052

As of: Jan 1, 2022

## TERMS OF CONTRACTED INVOICE

In-stock doors can ONLY be held for 24 hours without payment. Payments can be processed online via your emailed invoice, or make all checks payable to KC LUXURY INC.

Please allow 16-18 weeks after payment of custom orders for delivery of your custom built iron products. We will reach out to you to schedule the installation, or shipping of your products as soon as they are ready. Due to U.S. Customs processing & international shipping regulations there could be unexpected delays that are out of the control of KC Luxury Inc. We strive to beat our estimated lead times on every order.

Local delivery is available for \$2 per mile from Haslet, TX 76052. We also have a network of shippers who can provide shipping anywhere in the lower 48 states. Free local pick-up is also available by appointment.

All refunds and exchanges must have an approval code issued by KC Luxury Inc. management on any custom made products. Any cancelation of products already in production will incur a 15% cancelation fee. The cancelation fee is determined by the total of your invoiced amount. If your door includes a custom design, custom logo, or a non-standard size that only fits your home, it is nonrefundable. Full payment is required to start the construction of any custom order.

We guarantee you the absolute best quality and pricing! Let us know what we can do to exceed your expectations and earn your business. We have built our business by offering you top quality products, at great prices. Your help in spreading the word about our products is greatly appreciated.

A payment towards your KC Luxury Inc. / KC Luxury Door Company invoice is considered to be your full acceptance of these attached terms and conditions that are governed by the State of Texas.